# How Healthcare Industry in Arabs can Use Data Science for Sustainable Healthcare practices

Faiyaad Chisis Mohammed \*1, Sadiki Abayomi Bin Hakim<sup>2</sup>

<sup>1</sup>Alexandria University, Al Azaritah WA Ash Shatebi, Alexandria Governorate 5424041, Egypt <sup>2</sup>Alexandria University, Al Azaritah WA Ash Shatebi, Alexandria Governorate 5424041, Egypt, <u>sadiki@muslim.com</u>

# Abstract

To date, the healthcare business hasn't fully understood the prospective benefits to be acquired from big data analytics. Although the continuously growing body of academic investigation on large data analytics is mainly technology-oriented, a clear understanding of the strategic implications of big data is urgently needed. To handle the absence, this particular analysis examines the historical development, architectural style, and portion functionalities of big data analytics. From content evaluation of twenty six BDA implementation instances in healthcare, we could determine five big data analytics capabilities: analytical capability for patterns of attention, unstructured details, analytical capability, choice support capability, predictive capability, then traceability. We additionally mapped the benefits driven by big data analytics in terminology of info technology infrastructure, organizational, operational, strategic and managerial locations. Additionally, we recommend five approaches for healthcare organizations contemplating adopting big data analytics solutions. Our findings will help healthcare organizations understand the big data analytics capabilities and potential benefits and support them in drafting more effective data-driven analytics strategies.

#### Keywords

Big data analytics; Data mining; Healthcare; Sustainable

#### **JEL Classification**

M43, M45

DOI: https://doi.org/10.14311/bit.2022.01.22

**Editorial information:** journal Business & IT, ISSN 2570-7434, CreativeCommons license published by CTU in Prague, 2022, <u>http://bit.fsv.cvut.cz/</u>

### Introduction

Info technology related challenges, such as insufficient integration of poor healthcare and healthcare systems information management, are hampering attempts to change IT treasure to online business worth in the U.S. healthcare industry. The excessive amount of electronic flood of info produced at ever higher velocities, as well as variations in healthcare, adds complexity to the situation. The consequences are pointless increases in healthcare costs, as well as time for each patient, as well as healthcare service providers. Consequently, healthcare organizations are trying to find powerful IT artifacts that will allow them to consolidate organizational assets to deliver top quality patient knowledge, boost organizational performance, and perhaps even create brand new, better data driven business models [1].

One promising breakthrough may be the use of big data analytics. Big data analytics developed from business intelligence and choice support methods allow healthcare organizations to evaluate an enormous volume, velocity and variety of information throughout a wide range of healthcare networks to help evidence-based decision making and activity taking [2]. Big data analytics encompasses the different analytical methods, including descriptive analytics, as well as mining/predictive analytics, which are perfect for analyzing a large proportion of text-based health documents, along with other unstructured clinical data. The latest database management systems, like MongoDB, MarkLogic, and Apache Cassandra for information integration and retrieval, allow information to be transferred between new and traditional operating systems. To store the massive volume and different platforms of information, there are Apache HBase and NoSQL methods. Jahan & Sazu (2022) claimed that these big data analytics applications with advanced functionalities facilitate medical info integration and provide new business insights to help healthcare organizations meet the future market trends and needs of patients, and therefore enhance quality of care and financial results [6].

Computer scientists nicely studied a technical comprehension of big data analytics. Nevertheless, healthcare organizations consistently struggle to get the benefits from their investments in big data analytics, and even several of them are skeptical about the power of it, though they spend money on big data analytics believing for healthcare transformation [7]. Research suggests only forty two % of healthcare companies surveyed adopt arduous analytics techniques to allow their decision-making process. Just sixteen % of them have significant expertise in analytics across various functions. This implies that healthcare providers continue to vaguely realize how large data analytics can produce value for their organizations. As a result, as Sazu & Jahan (2022) mentioned there's an immediate need to recognize the managerial, economic, and strategic effects of big data analytics and investigate its possible benefits driven by big data analytics. This can allow healthcare providers to completely seize the strength of big data analytics [3].

To this conclusion, two primary objectives of this particular research are: first, to determine big data analytics capabilities; and next, to examine the likely benefits it might provide. In that way, Sazu & Jahan (2022) argued that to make healthcare groups a far more present understanding of big data analytics and how it helps you change organizations [16]. In this particular paper, we start by giving the historical context and building a big data analytics structure for healthcare. After that, we start conceptualizing big data analytics abilities and likely benefits in healthcare [4]. We conducted a content evaluation of twenty six BDA implementation instances in health care, which led to the identification of five leading big data analytics abilities, in addition to possible benefits produced from the application of its. In concluding sections, we present many approaches to be prosperous with big data analytics in healthcare options, and the limits of this particular research, and guidance of potential studies.

#### **Literature Review**

The reputation of big data analytics is inextricably linked with witch of information science. The word "big data" was used for any first time in 1997 by Michael Cox and David Ellsworth in a paper provided at an IEEE conference to explain the visualization of information and the difficulties it posed for computer systems [5]. By the end of the 1990s, the fast IT new developments, as well as technology enhancements, had allowed the development of massive amounts of information but small useful info of comparison. Ideas of business intelligence are designed to highlight the benefits of collection, analysis, integration, and interpretation of company info, and how this particular pair of procedures can help companies make better choices and obtain a clear understanding of market actions and trends [17].

The period 2001 to 2008 was the evolutionary stage for big data advancement. Sazu & Jahan (2022) claimed that BDA was first defined in terminology of variety, velocity, and volume, after which it started to be possible to acquire a much more advanced application to fulfill the requirements of handling info explosion accordingly [9]. Software program as well as program developments, such as Extensible Markup Language Web services, database management systems, and Hadoop additional analytics modules, as well as features to primary modules, which focused on improving usability for end users, and allowed subscribers to process massive amounts of information throughout inside companies collaboratively and in real time. At the same time, healthcare organizations have been beginning to digitize their medical records and aggregate medical details in great electronic databases. Sazu & Jahan (2022) argued that this particular improvement produced the information storable, functional, searchable, and actionable, and helped healthcare providers follow more efficient medication [8].

At the start of 2009, big data analytics moved into the groundbreaking stage. Not merely had big data computing become a cutting edge development for business intelligence, but researchers also predicted that information management and its strategies were to shift from structured information into unstructured data, and out of a static terminal setting to a ubiquitous cloud-based setting [10]. Big data analytics computing pioneer industries, including banks and e commerce, were starting to have an impact on enhancing company procedures and workforce effectiveness, minimizing business bills and drawing in new clients. In terms of the healthcare business, saved health care information had gotten to 150 exabytes worldwide, largely in the type of electronic medical records. Nevertheless, most possible value development is still in the infancy of its, because Predictive modeling and simulation methods for analyzing healthcare data like an entire haven't yet been properly developed [11].

Newer patterns of big data analytics engineering continue to be towards the use of cloud along with information. Enterprises frequently implement a "BDA in the cloud" remedy, like software-as-a-service, which offers a stylish option with lower cost. Based on the Gartner's, 2013 IT trend prediction, cloud computing solutions for big data analytics methods that support a real time analytic capability and economical storage will be a preferred IT option by 2016 [18]. The primary trend in the medical industry is a change of data type from structure based to semi-structured based, as well as unstructured data. The growing use of sensors and remote monitors is a crucial element in the rise of home healthcare services, meaning the quantity of information produced from detectors will always get significantly. This can therefore help improve the quality of healthcare services through much more correct prediction and analysis.

To achieve the goals of ours of this particular research, which describe the important data analytics capability profile along with its possible benefits, it's essential to learn its functionalities, components, and architecture. The first action, Sazu & Jahan (2022) mentioned that is exploring the greatest exercise of big data analytics structure in healthcare [19]. We invited 4 IT professionals to participate in a five-round analysis procedure, including brainstorming and discussions. The resulted large data analytics structure is grounded in the idea of information life cycle framework, which begins with information

capture, proceeds by information transformation, and culminates with information ingestion. Fig. one depicts the recommended best practice big data analytics structure, which is loosely made up of five leading architectural layers: information, information exploration, analytics, data aggregation, along with information governance. Sazu & Jahan (2022) stated that these rational layers constitute the big data analytics pieces that perform specific capabilities, and can thus allow healthcare supervisors to recognize the way to change healthcare information from different sources into substantial medical info via big data implementations [12].

This particular layer incorporates all the data sources essential to offer the insights required to help daily operations and solve company difficulties. Information is divided into structured details, such as conventional electronic healthcare records, semi structured details, such as the logs of health monitoring products, as well as unstructured details like medical photographs. These medical information is collected from different internal or maybe external places, and will be saved immediately into correct databases, based on the information structure.

This particular level is responsible for processing all data types and performing proper analyses. In this particular layer, data analysis could be divided into 3 main components: In-database analytics, stream computing, and Hadoop Map/Reduce, based on the data type and intent behind the analysis [20]. Mapreduce is considered the most widely used programming type in big data analytics, which allows the processing of huge volumes of information in batch form cost-effectively, in addition to enabling the evaluation of both structured and unstructured details in a hugely parallel processing atmosphere. Stream computing can support high end stream information processing in near real time or real time. This specific level produces outputs such as several visualization reports, real time info monitoring, and important company insights produced from the analytics level to owners in the business [21]. Much like standard business intelligence platforms, reporting is a crucial big data analytics function, which allows information to be visualized in a useful method to help users' day activities, as well as assistance supervisors making more quickly, much better choices. Nevertheless, the most crucial output for health care might well be the real-time monitoring of its info, like alerts and practical notifications, real time information navigation, and functional key performance indicators. This particular info is examined from sources like smart phones and private health equipment, and could be delivered to users interested or even made available in the type of dashboards in time that is real for checking patients' well-being and preventing accidental health-related events [13].

Many definitions for big data analytics capability were created in the literature. Generally, big data analytics capability describes the ability to control an enormous amount of disparate details to enable people to use data analysis and response. Sazu et al. (2022) suggest that big data analytics capability for maximizing enterprise company worth must cover speed to awareness, that is the ability to change raw details into usable info, as well as pervasive use, that is the power to utilize company analytics throughout the business [22]. With a lens of analytics adoption, LaLalle et al. categorize big data analytics capability into 3 levels: aspirational, seasoned, and transformed. The former 2 levels of analytics features focus on utilizing company analytics solutions to obtain price reduction and performance seo. The final degree of capability aims to get consumer profitability and generate specific investments in niche analytics. Additionally, with a view of adoption benefit, Simon defines big data analytics capability as the ability to collect a huge assortment of information structured, semi-structured and unstructured details from former and current buyers to acquire helpful understanding to help better decision-making, to foresee consumer conduct via predictive analytics programs, and also to hold useful clients by offering real time offers [14].

To record the likely benefits from big data analytics, a multidimensional benefit framework, such as IT infrastructure benefits, functional benefits, organizational benefits, managerial benefits, along with strategic benefits was used-to classify the claims associated with the benefits from the gathered up twenty six BDA instances in overall health care. We decide on Shang Seddon's framework to classify

the likely benefits of big data analytics for 3 reasons. For starters, the exploratory work of ours is providing a specific set of benefit sub dimensions in the fundamental analytics context. This particular framework will help us recognize the benefits of big data analytics into the right groups. Next, this particular framework is created for supervisors to assess the benefits of the companies' enterprise methods [23]. Many studies have refined it related to ERP systems and specific information system architectures. In this regard, this particular framework is ideal as a systemic and generic mor model for categorizing the benefits of big data analytics programs. Third, this framework additionally offers a clear guidebook for assessing and classifying benefits from enterprise methods. This particular guidebook additionally indicates the simple ways to confirm the Is actually benefit framework through implementation cases, which is beneficial for the study of ours [15].

#### Methods

To achieve the goals of ours of this particular research, we utilized a quantitative strategy, much more specifically, a many cases content analysis, to increase categorization and understanding of big data analytics abilities, in addition to potential benefits produced from the application of its. The cases collection, procedures and approach for examining the cases are discussed in the next subsections. Our cases were drawn from present and past significant details, which project material from several sources, like reports, case collections, print publications, or practical journals from businesses, vendors, analysts or consultants. The lack of academic conversation in the case collection of ours is due to the incipient dynamics of such in the field of healthcare. The following case selection criteria have been applied: the situation provides a real implementation of big data issues or even initiatives [24].

We put on content analysis to get insights from the cases collected. Content examination is a way to remove different topics and themes from copy, and yes, it may be known as, "an empirically grounded technique, exploratory in process, along with inferential or predictive in intent." Specifically, this particular study followed inductive information analysis, as the data about big data implementation in healthcare is fragmented. A three-phase research process for inductive content analysis suggested by Elo and Kyngäs was performed to better understand big data analytics capabilities and benefits in the healthcare context. The preparation phase begins with choosing the "themes", which could be sentences, paragraphs, or maybe a percentage of a webpage. The next stage is organizing the qualitative information emerged from phase one via wide open coding, creating groups and abstraction. In the procedure of open coding, the 136 claims have been examined by among the writers, then grouped into preliminary conceptual themes depending on their similarities. The objective is to reduce the number of types by collapsing those similar into wider higher order generic groups. To boost the reliability of the inter-rater, the next author went through the same process independently. The 2 coders agreed on eighty four % of the categorization. Many discrepancies occurred between the 2 coders on the types of analytical capability. Disagreements have been solved following reassessments and discussions of the situation to finally reach a consensus. Right after consolidating the coding benefits, the 2 coders named each generic grouping of big data analytics abilities using content characteristic words.

#### Findings

Overall, the five generic categories of big data analytics skills we identified from 136 statements in the review of ours of the cases are analytical ability for patterns of attention, unstructured details, analytical capability, choice support capability, predictive capability, then traceability. These are discussed in turn below. Analytical capability describes the analytical methods usually used in a huge data analytics phone system to process information with enormous volume, velocity and variety via special data storage, analysis, management, and visualization solutions. Analytical abilities in healthcare may be utilized to recognize patterns of attention and discover associations from substantial healthcare records, providing a broader perspective for evidence-based clinical procedures [25].

An analytical practice in a huge data analytics process begins by obtaining details from both within and outside the healthcare sectors, keeping it in distributed database methods, filtering it according to specific discovery requirements, then examining it to incorporate significant results for all the information warehouses, as found in Fig. two. When unstructured information was gathered throughout several healthcare devices, it's kept in a Hadoop distributed file program as well as NoSQL database, which keeps it unless it's known as up in response to users' requests. NoSQL databases help support the storage of both semi-structured and unstructured data from several sources in several formats in time that is real. The center of the analytic progression will be the MapReduce algorithms applied by Apache Hadoop. MapReduce is a data analysis method that captures details from the database and processes them by performing "Reduce" and "map" methods, which break down big work goals into discrete jobs, iteratively on computing nodes. Following the information has been examined, the end result will likely be saved in a data warehouse and then visually accessible for subscribers to facilitate decision-making on appropriate actions [26].

Choice support capability emphasizes the ability to produce reports regarding regular healthcare solutions to help managers' actions and decisions. Generally, this ability yields sharable info, as well as understanding like historic reporting, statistical analyses, drill-down queries, executive summaries, and time series comparisons. This type of info could be utilized to create an extensive perspective to allow evidence-based medication, detect advanced alerts for illness surveillance, and also to build personalized patient care [27]. Some info is deployed in real time, while others will be offered in summary form. The results of ours from articles evaluation show that the huge data analytics derived benefits are usually classified into five categories: IT infrastructure benefits, functional benefits, organizational benefits, managerial benefits, along with strategic benefits, as summarized with Table three. The two most powerful benefits of big data analytics are IT infrastructure, as well as operational benefits. This means that big data analytics has a twofold opportunity as it implements in a company. It not only improves IT effectiveness as well as efficiency, but also supports the optimization of medical operations. Additionally, the results of ours also suggest that big data analytics remains at a beginning stage of development in healthcare due to the restricted benefits of big data analytics in organizational, managerial, and strategic amounts.

To make a data-driven business, providers need to determine the strategic and business worth of big data analytics, instead of just focusing on a technical understanding of its implementation. Nevertheless, proof from a survey of 400 organizations around the world shows that seventy seven % of businesses surveyed don't have distinct techniques for utilizing big data analytics effectively. These businesses failed to describe how large data analytics will shape their business performance and transform their business models [28]. For healthcare industries, healthcare transformation through big data analytics remains in the first stages. Interest is sorely needed for research to produce proper methods, which will allow healthcare companies to use big data analytics virtually all efficiently as well as efficiently. Consequently, we suggest the next five techniques to be prosperous with big data analytics in healthcare settings. Information governance is an extension of serotonin governance, which focuses on leveraging enterprise wide details assets to generate company worth. Certainly, big data analytics is a double edged sword for doing its purchase, possibly taking on a great financial burden for healthcare companies with poor governance. On the flip side, with right data governance, big data analytics has the potential to provide businesses to harness the mountains of heterogeneous details, info, and understanding from an intricate array of inner healthcare and applications networks'

uses. Success of information governance takes many organizational variations in company tasks, since all information must be well known, accessible, trusted, and secure in a data-driven environment. Consequently, many problems must be taken into account when growing information governance for a healthcare business.

The first action is to formulate the missions of information governance, with clearly focused objectives, governance metrics, execution procedures, and performance measures. Put simply, a tough information governance protocol must be defined to provide specific standards for retention, sharing, authenticity, criticality, and data availability, which allow healthcare organizations to harness information efficiently from time it's acquired, analyzed, stored, and finally utilized.

## Conclusion

A prerequisite for effective big data analytics would be that the target healthcare organizations foster an info sharing culture. This is crucial for reducing resistance to brand new information management systems from nurses and physicians. Without an info sharing culture, information collection and delivery will be restricted, with consequent negative impacts on the usefulness of the fundamental information analytical as well as predictive abilities. To address this particular issue, healthcare organizations must engage information providers from the first stage of the important information transition process, and create policies that motivate and reward them for collecting information, as well as meeting standards for information delivery. This will significantly enhance the quality of data and the accuracy of prediction and analysis.

The key element to efficiently use the outputs from big data analytics would be to equip employees and managers with pertinent master competencies, for example the skills and critical thinking of generating a suitable interpretation of the outcomes. As incorrect interpretation of the stories produced can lead to severe mistakes of questionable decisions and judgment. Thus, it's essential that healthcare groups offer analytical education classes in areas like fundamental data, data mining and business intelligence to those staff members who'll play a crucial role in the brand new information rich work atmosphere. Based on a recently available survey by the American Management Association, mentoring, cross functional team based instruction and self study are beneficial instruction techniques to help workers build the fundamental information analytical abilities they'll require. Conversely, medical organizations can modify their work selection criteria to recruit potential workers with the essential analytical abilities.

#### Limitation, and future research conclusion

Through examining BDA instances, our research has provided a clear understanding of the way healthcare organizations could leverage big data analytics to change IT to increase business worth. Nevertheless, like every additional study, ours has limitations. The main limitation of this particular research is the information source. One particular obstacle in the healthcare business is that its IT adoption usually lags behind other industries, which is among the primary reasons cases are difficult to find. Although attempts were created to find cases from various options, most cases identified because of this study came from vendors. There's therefore a possible bias, as vendors generally only publicize their "success" stories.

# References

- [1] AGARWAL, R., Gao, G., DesRoches, C., Jha, A.K., 2010. Research commentary the digital transformation of healthcare: current status and the road ahead. Inf. Syst. Res. 21 (4), 796–809.
- [2] BARDHAN, I., Oh, J.H., Zheng, Z., Kirksey, K., 2014. Predictive analytics for readmission of pa- tients with congestive heart failure. Inf. Syst. Res. 26 (1), 19–39.
- [3] HAQUE, S. M., & Akter, J. S. (2022). Big Data Analytics & Artificial Intelligence In Management Of Healthcare: Impacts & Current State. Management of Sustainable Development, 14(1), 36-42.
- BODENHEIMER, T., 2005. High and rising health care costs. Part 1: seeking an explanation. Ann. Intern. Med. 142 (10), 847–854.
- [5] BRYANT, R.E., Katz, R.H., Lazowska, E.D., 2008. Big-data computing: creating revolutionary breakthroughs in commerce, science, and society computing. Computing Research Initiatives for the 21st Century. Computing Research Association.
- [6] AKTER, J. S., & Haque, S. M. (2022). Innovation Management: Is Big Data Necessarily Better Data. Management of Sustainable Development, 14(2), 27-33.
- [7] BURNARD, P., 1991. A method of analysing interview transcripts in qualitative research. Nurse Educ. Today 11 (6), 461–466.
- [8] SAZU, M. H., & Akter Jahan, S. (2022). Impact of big data analytics on government organizations. Management & Datascience, 6(2).
- [9] SAZU, M. H., & Jahan, S. A. (2022). Can big data analytics improve the quality of decision-making in businesses?. Iberoamerican Business Journal, 6(1), 04-27.
- [10] CHEN, H., Chiang, R.H.L., Storey, V.C., 2012. Business intelligence and analytics: from big data to dig impact. MIS Q. 36 (4), 1165–1188.
- [11] CORTADA, J.W., Gordon, D., Lenihan, B., 2012. The Value of Analytics in Healthcare: From In- sights to Outcomes. IBM Global Business Services, Somers, NY.
- [12] SAZU, M. H., & Jahan, S. A. (2022). The impact of big data analytics on supply chain management practices in fast moving consumer goods industry: evidence from developing countries. International Journal of Business Reflections, 3(1).
- [13] COSIC, R., Shanks, G., Maynard, S., 2012. Towards a business analytics capability maturity model. Proceeding of 23rd Australasian Conference on Information Systems, Geelon, Australia.
- [14] COX, M., Ellsworth, D., 1997. Application-controlled demand paging for out-of-core visual- ization. Proceedings of the 8th IEEE Conference on Visualization. IEEE Computer Soci- ety Press, Los Alamitos, CA.
- [15] DAVENPORT, T.H., Harris, J.S., Morison, R., 2010. Analytics at Work. Harvard Business School Press, Cambridge, MA.
- [16] SAZU, M. H., & Jahan, S. A. (2022). How Analytics Can Improve Logistics And Supply Chain In Multinational Companies: Perspectives From Europe And America. Business Excellence and Management, 12(3), 91-107.
- [17] DEY, I., 1993. Qualitative Data Analysis. A User-friendly Guide for Social Scientists. Routledge, London.
- [18] DOWNE-Wamboldt, B., 1992. Content analysis: method, applications, and issues. Health Care Women Int. 13 (3), 313–321.
- [19] SAZU, M. H., & Jahan, S. A. (2022). How Big Data Analytics Impacts the Retail Management on the European and American Markets. CECCAR Business Review, 3(6), 62-72.
- [20] MURDOCH, T.B., Detsky, A.S., 2013. The inevitable application of big data to health care. J. Am. Med. Assoc. 309 (13), 1351–1352.
- [21] PHILLIPS-Wren, G., Iyer, L.S., Kulkarni, U., Ariyachandra, T., 2015. Business analytics in the con-text of big data: a roadmap for research. Commun. Assoc. Inf. Syst. 37 (1), 448–472.
- [22] SAZU, M. H. (2022). Does Big Data Drive Innovation In E-Commerce: A Global Perspective?. SEISENSE Business Review, 2(1), 55-66.
- [23] STORAGE NETWORKING INDUSTRY ASSOCIATION, 2009. The Information Lifecycle Management Maturity Model. Storage Networking Industry Association Press.

- [24] JAHAN, S. A., & Sazu, M. H. (2022). The Impact of Data Analytics on High Efficiency Supply Chain Management. CECCAR Business Review, 3(7), 62-72.
- [25] THE KAISER FAMILY FOUNDATION, 2012. Health Care Costs: A Primer, Key Information on Health Care Costs and Their Impact. The Henry J. Kaiser Family Foundation.
- [26] TRKMAN, P., McCormack, K., De Oliveira, M.P.V., Ladeira, M.B., 2010. The impact of business analytics on supply chain performance. Decis. Support. Syst. 49 (3), 318–327.
- [27] SAZU, M. H., & Jahan, S. A. (2022). Impact of big data analytics on business performance. International Research Journal of Modernization in Engineering Technology and Science, 4(03), 367-378.
- [28] WAMBA, S.F., Akter, S., Edwards, A., Chopin, G., Gnanzou, D., 2015. How 'big data' can make big impact: findings from a systematic review and a longitudinal case study. Int. J. Prod. Econ. 165, 234– 246.